



CONCERNS/COMPLAINTS

We value your thoughts, ideas, suggestions and concerns and encourage your participation in the centre throughout the year

If you have a concern or complaint about the service you are receiving at Kids Club. Please contact the Coordinator/Responsible Person at the centre, Caroline Carver

You can send an email to the following address or complete the form below and we will respond within 2 business days. Please email concerns to cranbrook@kidsclubosh.com.au

Parent Name _____

Contact number _____

Email _____

Date / /

Details of concern/complaint

Parent Signature _____